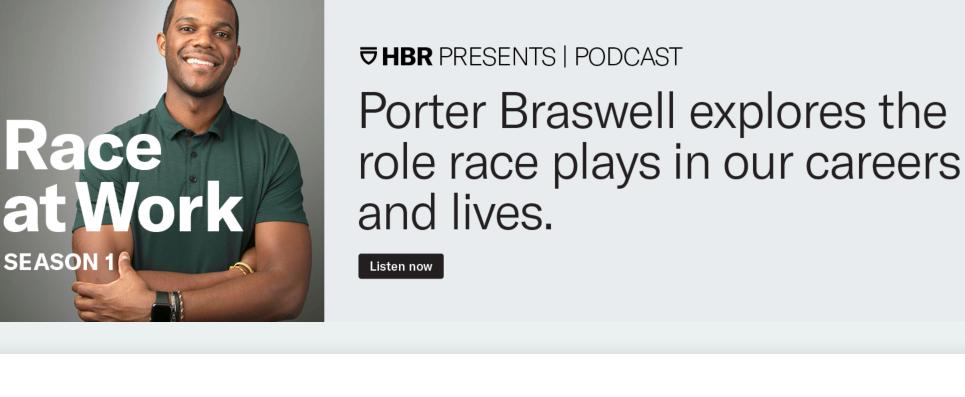
Sponsored by:





Race

SEASON 1

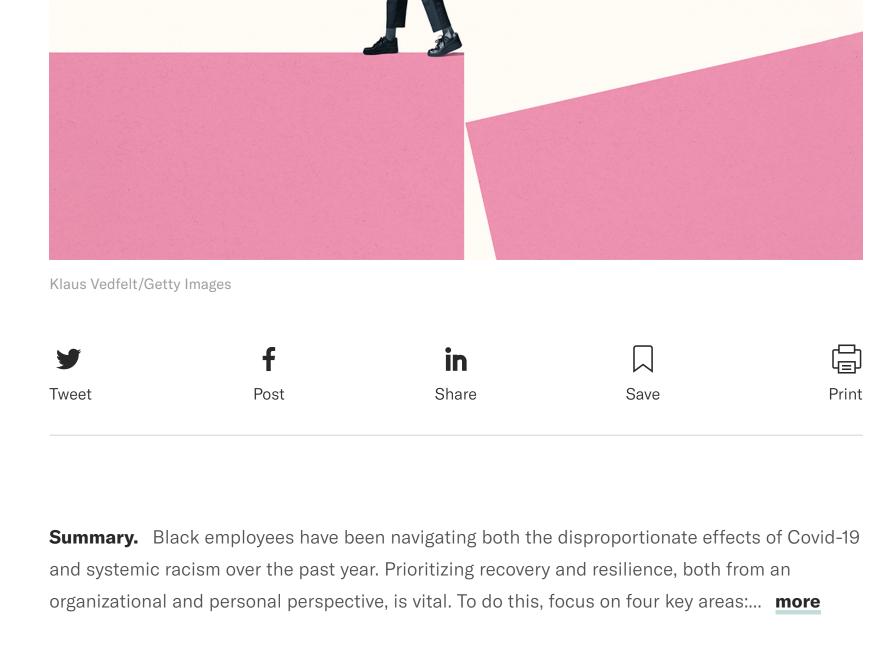
üKG

Give Black Employees

Courtney Bryant February 22, 2021

Time to Rest and Recover

by Danielle D. King, Abdifatah A. Ali, Courtney L. McCluney, and



threats of brutalization and death from policing compared to white people. Additional factors exacerbate these experiences. First, assaults against

Black people were major news stories in 2020, broadcasted regularly

attention — which heightens racial trauma. Research shows that this

heightened distress due to racism.

type of ongoing experience creates psychological racial battle fatigue —

a natural depletion response to commonplace, consistent experiences of

across all types of media. This is what's known as a racial mega-threat —

a negative, large-scale, race-related event that receives significant media

hospitalized or die from Covid-19, while still facing disproportionate

Black employees are exhausted. Over the past year, their cognitive,

racism. Black people are more likely to lose their jobs and be

emotional, and physical resources have been disproportionally depleted

due to two deadly and intertwined pandemics: Covid-19 and structural

Second, Black employees and leaders are *also* often asked to educate non-Black individuals about racism and, in many cases, to lead the antiracism charge in their organizations. Responding to such requests and/or fulfilling them requires both physical and emotional labor, which can heighten existing fatigue. All of this is being added to the weight of ongoing disparities in the workplace, including pay inequality and lack of representation in leadership. Against this backdrop, recovery is more critical than ever. Defined as a restoration process that returns stress-induced strain and resources to

pre-stressor levels, recovery can involve relaxation, psychological

Companies can and should look inward to directly address the

detachment from stressors, hobbies, and having control over one's time.

The act of restoring one's physical and psychological resources has been

shown to positively affect employee well-being and work engagement.

cumulative depleting effects of systemic racism on Black employees —

antiracism efforts are incomplete and may exacerbate racial trauma and

fatigue if recovery is absent. We also recognize that, for so many Black

employees, recovery can't wait. Although it may not be possible to fully

"heal" from an ongoing trauma, both managers and employees can start

creating space for recovery and resilience today; below is a tailored

resource guide that offers a place to start. **Rest.** It may seem counterintuitive to rest when there is so much work needed for meaningful change. Yet, consistently disengaging from work can facilitate recovery, as rest is critical for resilience to adversity. This includes taking time off from work when needed to prioritize mental health and well-being. For example, we theorize that employees may need to "call in Black" instead of showing up to work when racially traumatic events occur, especially for those who work in organizations

lacking resources to support their coping process. Employers can offer

paid time off in a way that is specifically intended to support Black

Quality sleep is critical for recovery, too. Several individuals, groups,

and organizations such as The Nap Ministry are exploring how people

can experience rest as resistance to and liberation from systemic racism.

Naps also help to boost mood, alertness, and performance. Thus, rest is

a useful tool for organizations to offer and support for Black employees'

employees.

recovery. **Say "no."** We acknowledge that many people feel empowered to speak out about their experiences with racism. Some are leading DEI efforts. However, without adequate space and time to recover from these requests, we fear that Black employees may feel more depleted than ever. To address this, active recovery requires Black employees and their managers to impose boundaries with their organizations and colleagues. Having autonomy to decide when and how one engages in race work

offers a sense of control and a potential reprieve from the emotional

labor that race-related work often requires. Saying "no" to requests

large or small is challenging for many employees who want to maintain

collegiality and harmony, but the burden of racism is too heavy a load

Black employees can start saying "no" by reminding solicitors of the

boundaries of their job description and requesting time off. Employers

can ensure that Black employees are adequately compensated for any

(in-role or extra-role) work being performed. Instead of depending on

for the targets to carry alone.

Black employees to do all of this work, other organizational leaders can develop their skills in interrogating, creating, and leading anti-racist systems in their organizations. Make space for collective healing and care. Collective healing is group-based processing and coping among those who share a common identity (e.g., race) and, therefore, share an adversity experience (e.g., anti-Black racism). It counters individualistic approaches to self-care and may remove key barriers such as costs. These self-care strategies can include Black communities, neighborhoods, and cities, all of which

are necessary to eradicate systemic racism, and involves offering and

As individuals commune with others who share their social identity,

facilitate resilience. Several companies have Black employee resource

groups (ERGs) that can provide space and time for Black employees to

Positively affirm Black identity. Finding comfort and esteem in Black

collectively heal and recover from racial trauma through company-

sponsored resources. Collective healing may be a useful means to

seeing that this group stands united despite shared adversity may

consistently facilitate recovery and resilience.

recovery and resilience for Black employees.

gaining the critical resource of social support, which has been shown to

identity and experiences can replenish depleted psychological resources. Anti-Black racism casts elements of Black culture, including music, vernacular, and hair, as devalued, especially in professional spaces. Further, Black identity is stigmatized as associated with <u>sub-humanness</u> and criminality. Black professionals might often find themselves engaging in identity work to adapt and present "professional selves" by distancing from Black culture. Yet, research shows that Black people who view their racial group positively experience boosts to their wellbeing and reduced job burnout. Personally interrogating and countering the harmful ways that anti-

Black racism may inadvertently become internalized as imposter

phenomenon — the internal experience of believing you are not capable

or deserving of high achievement — may be a productive place for Black

employees to start. In addition, leaders can support this process by

amplifying positive perceptions through explicitly countering racist

work.

Tweet

Next In

Developing

Employees

ideology and promoting efforts that recognize and value Blackness at

Over the past year, many organizations have stated that they value Black

lives. One important way of showing this is to value Black recovery and

tangibly support Black resilience. It is our hope that leaders create

environments where Black employees are welcomed to join, be

Abdifatah A. Ali is an assistant professor of

of Management at University of Minnesota.

Abdifatah's research focuses on workplace

diversity and inclusion, stigma and identity

Courtney L. McCluney is an assistant

Work and Organizations in the Carson School

From HBR Store

Case

Study

Renewal

Case

\$8.95

View Details

Case

Study

Formation

View Details

topic **Health**

Case

\$8.95

Impact America Fund:

Challenges of New Fund

Read more on Race or related

Starbucks Coffee Company:

Transformation and

themselves, lead, and thrive, despite adversity — and that they recognize just how vital recovery is in this process. It is also our hope that Black employees feel safe and empowered to embody the words of Audre Lorde: "Caring for myself is not self-indulgence, it is self-preservation." **Danielle D. King** is an assistant professor of Industrial and Organizational Psychology at Rice University. Her research and teaching focuses on understanding and fostering resilience, antiracism, and authenticity in the workplace.

professor in the ILR School at Cornell University, where she studies how marginalized employees, leaders, and entrepreneurs successfully navigate organizational contexts. Visit her personal website here. **Courtney Bryant** is a doctoral candidate at

management, and job search.

analytics to make informed decisions that cultivate a culture of belonging. in Share Post

How We Teach

Digital Skills at PwC

Michigan State University and a Diversity and

Inclusion Associate at Ford Motor Company.

identity management and the use of workforce

Her work focuses on the effects of daily

Save

Print

Start my subscription!

THBR PRESENTS | PODCAST Porter Braswell explores the role race plays in our careers and lives. Listen now Sponsored by: **UKG**

It involves a personalized "digital fitness" app. Partner Center

Review **Explore HBR**

HBR Store About HBR Article Reprints Contact Us Books Advertise with Us Cases Information for Booksellers/Retailers Collections Masthead Magazine Issues **Global Editions HBR Guide Series** Media Inquiries HBR 20-Minute Managers **Guidelines for Authors HBR** Emotional **HBR Analytic Services** Intelligence Series Copyright Permissions **HBR Must Reads** Tools

Account FAQ Help Center **Contact Customer** Service

Manage My

Account

My Library

Orders

Topic Feeds Account Settings Email Preferences

in LinkedIn O Instagram **3** Your Newsreader

Follow HBR

f Facebook

❤ Twitter

Harvard Business Publishing

The Latest

All Topics

Most Popular

The Big Idea

Reading Lists

Video

Podcasts

Webinars

My Library

Newsletters

HBR Press

HBR Ascend

Visual Library

Case Selections

Magazine Archive

About Us | Careers | Privacy Policy | Cookie Policy | Copyright Information | Trademark Policy Harvard Business Publishing: Higher Education | Corporate Learning | Harvard Business Review | Harvard Business School Copyright © 2020 Harvard Business School Publishing. All rights reserved. Harvard Business Publishing is an affiliate of Harvard Business School.